

Bid/RA	
Note:	
1. Response to all representation is mandatory.	
2. Response to all Representations should be published at least 72 hours before bid end date and time. Buyer will not be allowed to open bid without responding to all representation.	
3. Buyer can create responses and publish the same only after closure of representation window.	
Bid Number: GEM/2025/B/6282323Pending	
Bid/RA Section	Seller Query/Representation
Terms and Conditions	<p>Sub.: - Representation regarding ATC (50% of the furniture should be UL Green guard) against Gem Bid No- Gem/2025/B/6282323 dated: - 28-05-2025. Dear Sir, This is with reference to the above subject we are drawing your attention towards check list ATC of Bid documents condition no- 7 (50% of the furniture should be UL Green guard). According this clause only 3 companies (Godrej, Geeken and Durian) will qualify for this tender. This certificate issue by International agency which is belong from North & Latin America.</p>
	Reply
	<p>Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.</p> <p>UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.</p> <p>Further, as per market survey, various manufacturer firms dealing in the line of Furniture manufacturing with UL Greenguard certification</p>

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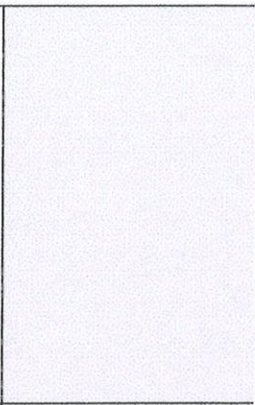
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Kindly request to you that Remove the Green Guard UL certification from this Bid.

are available in the Domestic market. Further, UL Greenguard is widely accepted standards for compliance of chemical emission standards among Higher Education Institutions and Government Organizations. As such no amendments regarding requirement of UL Greenguard certification is accepted.

Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.

UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms.

Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.

No amendment in tender terms & conditions regarding requirement of UL Greenguard certifications is admissible.

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Other	<p>We possess certificate from approved by National agencies like that:- Rajasthan State pollution Control Board where our plant is located, which is valid for period 18.02.2021 to 31.01.2026, ISO 9001-2015 (NABCB) 14001-2015 (NABCB), ISO-8124-2018, IGBC Membership, CII Membership, GRIHA Certificate, AIOTA For Education, AIOTA for Seating and AIOTA for office furniture.</p>	No amendment in tender terms & conditions.
	<p>We are reputed and established manufacturer of office furniture under brand name "DELITE HI-TECH" and a trusted brand across the country since 1957. You can also visit our Plant and check quality of raw material, finished products and our capacity. We supplying the continuously quality product in respective Central/ State Government organization/CPWD/PWD/PSU Department/ IIT/NIT/IIIT/ Universities.</p>	No amendment in tender terms & conditions.
Terms and Conditions	<p>We wish to raise concern over the clause requiring 50% UL GREENGUARD certified furniture. This clause favours a few firms, limiting fair competition and may lead to misuse of public funds due to increased procurement costs. UL GREENGUARD is a foreign certification and not mandatory under Indian standards. As per Notification No. D.O. No. 330/31/C/64/2018-ES-1 dated 03.01.2019, and Rule 144 of GFR 2017, preference must be given to domestic certifications. The Public Procurement (Preference to Make in India) Order, 2017 also promotes indigenous products and certifications. We request you to accept equivalent Indian certifications e.g., GreenPro & Green Co certificate developed by CII to ensure fair and inclusive participation.</p>	<p>Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.</p> <p>UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms.</p> <p>Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.</p>

		As per market survey, various manufacturer firms dealing in the line of Furniture manufacturing with UL Greenguard certification are available in the Domestic market. Further, UL Greenguard is widely accepted standards for compliance of chemical emission standards among Higher Education Institutions and Government Organizations. As such no amendments regarding requirement of UL Greenguard certification is accepted.
Bid Eligibility Criteria	<p>Specification for Sr. No. 1 (4-Seater Workstation): The specifications appear to reference the Godrej model, "Wish." Notably, the name "Wish" is mentioned under Sr. No. 8, indicating an intention to favor this specific product. The use of honeycomb cardboard for the frame, aimed at reducing costs, is not a standard practice, as many companies use metal frames instead. The frame thickness of Godrej is listed as 52 mm, while industry standards generally range from 60 mm or more. Furthermore, there is no allowance for deviations, making it clear that the specifications favor Godrej products specifically.</p>	<p>The typographical error is removed. The nomenclature of item at Sr. no. 8 & 13 may be read as Workstation 3 seater and Full back chair as mentioned in BOQ detailed document.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>
	<p>Similar concerns arise with specifications listed under Sr. No. 2, 3, 7, 8, 11, 12, 13, 14, 15, 31, 35, and 42. In essence, the specifications throughout this tender overwhelmingly reflect the products of Godrej, which limits fair competition and violates the principles of an open bidding process. The specifications seem to predominantly reflect the products of specific companies, such as the ACE chair and Wish model by Godrej, which are patent or die-driven products. These items are not available from other manufacturers. We question why the department has not opted for a more general Specifications that includes products readily available on the GeM portal.</p>	<p>The typographical error is removed. The nomenclature of item at Sr. no. 8, 10, 11, 12 & 13 may be read as Workstation 3 seater, 40 seater conference table, high back chair, high back chair with head rest and Full back chair as mentioned in BOQ detailed document.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>

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	<p>The requirement for bidders to provide in-house test certificates for all offered products, as well as raw material test reports, raises concerns about its relevance to the bidding process. Mandating such detailed documentation may unnecessarily burden potential bidders and may not accurately reflect product quality. We respectfully request that this requirement be diluted or declared null and void in the ATC to promote inclusivity and fairness in the bidding process.</p>	<p>All test reports/certificates are required as per bid document.</p>
	<p>We would like to highlight a significant issue regarding the request for item-wise specifications compliance and the need to submit the specific model numbers of quoted items. The specifications seem to predominantly reflect the products of specific companies, such as the ACE chair and Wish model by Godrej, which are patent or die-driven products. These items are not available from other manufacturers. We question why the department has not opted for a more General Specifications that includes products readily available on the GeM portal. Additionally, the use of item-wise specifications appears restrictive and could limit competition. We strongly object to this approach.</p>	<p>The typographical error is removed. The nomenclature of item at Sr. no. 8, 10, 11, 12 & 13 may be read as Workstation 3 seater, 40 seater conference table, high back chair, high back chair with head rest and Full back chair as mentioned in BOQ detailed document.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>

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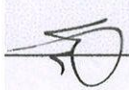



We express our strong objections to the condition that mandates at least 50% of the furniture items to be UL Greenguard certified. This requirement is restrictive, especially considering the PMO letter, which clearly states that foreign certificates should not be mandated. There are valid Indian certifications such as GRIHA, GreenPro, IAQ, and BIMBA E3 that meet environmental standards. We propose that the ATC should allow for acceptance of certificates from these options, rather than requiring exclusive compliance with UL Greenguard certification.




Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.

UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.

No amendments accepted. Tender evaluation shall be as per technical specifications/corrigendum/ amendments (if any) and bid terms and conditions.






We urge your department to hold a pre-bid meeting with all vendors to create an inclusive environment where each participant can voice their concerns. This will allow for a clearer understanding of the specifications and foster a competitive atmosphere for all bidders. We specifically recommend evaluating all bids against a broad set of criteria that does not disproportionately benefit any single brand. We urge you to reconsider the specifications and pre-qualification criteria to facilitate a more equitable bidding process. This adjustment will not only enhance competition but will also benefit the university by providing a wider selection of quality products from various reputable manufacturers.

	<p>We also wish to assert that we will reserve all our legal rights provided by the Constitution of India, should this situation not be rectified. The current practices seem injurious to other vendors and contradict the guidelines set forth in the General Financial Rules (GFR), specifically rules 144, 149, 166, 172, 174, 175, along with financial prudence outlined in the procurement manual and PMO letter. All documents are attached.</p>	<p>The bid is GFR compliant, as per extant rules and amendments issued from time to time.</p>
Terms and Conditions	<p>We want to some changes as per given below kindly consider it Primary Product= 4 Seater Workstation/workstation, ATC point no -17= Past Performance 70% of bid qty of 4 Seater Workstation/ workstation ATC point no-21= OEM current price catalogue to be submitted.</p> <p>In Specification Item no-1, 7, 8 (Workstation) need to be changed specification</p> <ul style="list-style-type: none"> • Slide fitted/ Snap Fitted • Top trim connector made from PP copolymer 3530 grade/ Die cast end cap. • Plain metal/plpb board • 38mm thick paper honeycomb with 3mm MDF/wooden battens of PLPB. • M.S. CRCA Grade D as per IS: 513 - 1994/ Aluminium powder coated raceway) Item no -13 = need to be changes specification of Ace Chair Aluminium Structure/Nylon Item No- 23 & 24 = Required Complete Specification (Material thickness missing) Item No 10, 11, 12 & 13 = Godrej model name mentioned (Need to be removed) 	<p>This term is as per bid terms & conditions at S.No.11 governing past performance. Therefore, while evaluating the past performance, the supply of workstation will be considered irrespective of seating capacity.</p> <p>The typographical error is removed. The nomenclature of item at Sr. no. 8, 10, 11, 12 & 13 may be read as Workstation 3 seater, 40 seater conference table, high back chair, high back chair with head rest and Full back chair as mentioned in BOQ detailed document.</p> <p>The specifications mentioned in bid document are minimum and better specifications are acceptable.</p>
Terms and Conditions	<p>In ATC Point No. (7)(13) (15) We wish to bring your kind notice various items Qualification Criteria asking some Unreasonable Certifications, which do not suits to MSE bidders and shall restrict the competition in bidding process, such as At least 50% of the Furniture items should be UL Greenguard certified Certificate Due to the above certification availability or non-availability there is no impact on the quality parameters on the products because mainly we use the raw material from the standard brands and mostly all materials are as per IS norms, so it almost covers environmentally free products, and for which we enclosed our quality certificates which are required in quality production in standard environment such as ISO 9001, ISO 14001, 13485, 45001, 50001 by duly NABCB accreditation bodies, which covers all quality parameters like Environmental, Occupational Health & Safety & Energy Management System etc..</p>	<p>Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.</p> <p>UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms.</p> <p>Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified</p>

	<p>We are class one local supplier, So department should give equally chance to MSE Bidder and remove such destructive conditions from eligibility criteria based on</p> <p>1) Public Procurement Policy (Make in India) Order No. P-45021/1/2007-PP(BEII) Dated 16.09.2020 Clause 10 (e) duly highlighted as below :- 10 (e) Specifying foreign certifications/ unreasonable technical specifications /brands models in the bid document is restrictive and discriminatory practice against local suppliers.</p> <p>2) Please also refer Manual for Procurement of Goods 2022 following clauses which is attached herewith duly highlighted ii) Professionalism Principle 5 (e) Specifying foreign certifications/ unreasonable technical specifications/ brands/models in the bid document is restrictive and discriminatory practice against local suppliers. If foreign certification is required to be stipulated because of nonavailability of Indian Standards and/or for any other reason, the same shall be done only after written approval of Secretary of the Department concerned or any other Authority having been designated such power by the Secretary of the Department concerned. As per above mentioned procurement policy and Manual for Procurement of Goods 2022 particular CERTIFICATES should not be asked by any buyer while procuring the goods.</p>	<p>Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.</p> <p>Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.</p> <p>UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.</p>
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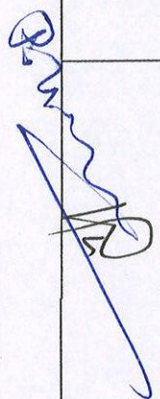
Further department should keep very favourable and transparent conditions for all MSE Bidders, but refer to the eligibility it seems that all eligibility conditions are fabricated which only suits to for some particular groups of large scale units. Due to this MSE Bidder will not get fair chance to stand in the competition. So please delete this restrictive condition from qualification criteria and allow other MSE bidders to get more computation in bidding process to your department. Regarding the Quality:- You have always right to inspect the material upto the desired quality bench mark, before acceptance of goods and same can be defined thru pre-bid inspection as manufacturers end prior to dispatch. Our request is to please remove requirement of such unreasonable certification from qualification criteria.

In ATC Point No. (7)(13) (15) We wish to bring your kind notice various items Qualification Criteria asking some Unreasonable Certifications, which do not suits to MSE bidders and shall restrict the competition in bidding process, such as At least 50% of the Furniture items should be UL Greenguard certified Certificate Due to the above certification availability or non-availability there is no impact on the quality parameters on the products because mainly we use the raw material from the standard brands and mostly all materials are as per IS norms, so it almost covers environmentally free products, and for which we enclosed our quality certificates which are required in quality production in standard environment such as ISO 9001, ISO 14001, 13485, 45001, 50001 by duly NABCB accreditation bodies, which covers all quality parameters like Environmental, Occupation Health & Safety & Energy Management System etc.

Extent guidelines governing EMD exemptions to MSE category, MSE purchase preference and MII purchase preference has been strictly complied while framing bid terms & conditions. As such, no amendment in terms & conditions is accepted.

Greenguard Certification has already been incorporated by GeM in catalogue values, golden parameters for furniture items.

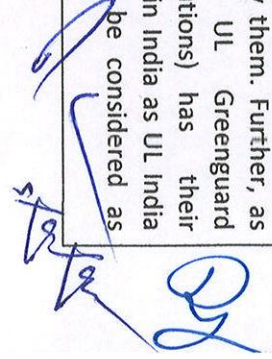
UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.











Bid Eligibility Criteria

We bring to your notice that the Bid has been published with specific eligible criteria which limits the participant, we formally request the removal of the Point no. 08 of ATC – 50% Product should be Greengard (UL) certified. We would like to propose the addition of the GreenPro certification in Favor of/in conjunction with Greenguard certification. The GreenPro certification is based on Indian Conditions, comprehensive evaluation of products, including the AQL. The GreenPro Certification signifies our commitment to providing office furniture that meets rigorous standards for indoor air quality and environmental sustainability. Our Chairs have undergone thorough testing to ensure they meet strict chemical emissions limits, contributing to healthier indoor environments in workplaces. We kindly request your prompt and positive consideration of our request.

Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.

UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.

Terms and Conditions

1. Referring to point no. 13 of Additional Terms & Conditions: "OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number" We Request you to kindly amend this condition by adding Authorized channel partner office also, since most of the after sales services are provided by Authorized Channel partner hence, we request you to amend the condition as "OEM/Authorized Channel Partner of OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number".

OEM/Bidder/authorised channel partner should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service.

Handwritten signatures and initials are present at the bottom of the page, including a large signature on the left and several initials on the right.

	<p>2. Referring to Point no. 14 of Additional Terms & Conditions: "Bidder/OEM should have operational toll-free number for registering complaints & Service support". We Request you to kindly amend this condition as "Bidder/OEM should have operational toll-free number/Helpline Number for registering complaints & Service support".</p>	<p>Amendment accepted.</p> <p>"Bidder/OEM should have operational toll-free/helpline/Dedicated number for registering complaints & Service support".</p>
Bid Eligibility Criteria	<p>3. Referring to Past Performance and Experience Criteria we request you to kindly accept the PO and Completions Certificates of Public Listed Companies as well along with Central / State Govt Organization / PSU. Hence, we request you to kindly amend the same as "Central / State Govt Organization / PSU/Public Listed Companies.</p>	<p>Past performance clause in bid document is as per GEM terms and condition at S.No.11. governing past performance.</p> <p>11.Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.</p>
Terms and Conditions	<p>1. With reference to point no. 14 of ATC we request you to kindly add Helpline number in current clause. So the requested amendment in the clause will be: "Bidder/OEM should have operational toll-free number/Helpline Number for registering complaints & Service support".</p>	<p>Amendment accepted.</p> <p>"Bidder/OEM should have operational toll-free/helpline/dedicated number for registering complaints & Service support".</p>
Bid Eligibility Criteria	<p>2. We Request you to kindly consider past performance from last seven years as being done in various other government tenders all across India hence we request you to consider past performance from 2018 to 2025</p>	<p>No amendment accepted.</p>

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	<p>3. Referring to Past Performance and Experience Criteria we request you to kindly add Public listed company in the existing clause. Hence, we request you to kindly amend the same as "Central / State Govt Organization / PSU/Public Listed Companies.</p>	<p>Past performance clause in bid document is as per GeM terms and condition at S.No.11. governing past performance.</p> <p>Clause no. 11 of bid: Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.</p>
Other	<p>As per the point no. 13 of Additional Terms & Conditions(ATC): "OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number" We Request you to kindly amend this condition by adding Authorized channel partner office also, most of the after sales services are provided by Authorized Channel partner So, we request you to amend the condition as "OEM/Authorized Channel Partner of OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number".</p>	<p>Amendment accepted.</p> <p>OEM/Bidder/authorised channel partner should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service.</p>
	<p>As per the Point no. 14 of Additional Terms & Conditions: "Bidder/OEM should have operational toll-free number for registering complaints & Service support". We Request you to kindly amend this condition as "Bidder/OEM should have operational toll-free number/ Helpline Number for registering complaints & Service support".</p>	<p>Amendment accepted.</p> <p>"Bidder/OEM should have operational toll-free/helpline/deidated number for registering complaints & Service support".</p>

As per the Past Performance and Experience Criteria we request you to kindly accept the PO and Completions Certificates of Public Listed Companies along with Central / State Govt Organization / PSU. So, we request you to kindly amend the same as "Central / State Govt Organization / PSU/Public Listed Companies.

As per the Past performance we request you kindly consider PO of last 7 Financial years sir. 2018-2019, 2019-2020, 2020-2021, 2021-2022, 2022-2023, 2023-2024, 2024-2025.

Past performance clause in bid document is as per GEM terms and condition at S.No.11. governing past performance.

Clause no. 11 of bid: Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.




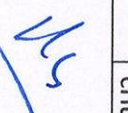


Past performance clause in bid document is as per GEM terms and condition at S.No.11. governing past performance.

Clause no. 11 of bid: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

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P. N. M. Singh
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Other	<p>Dear Sir/Ma'am, As per the point no. 13 of ATC: "OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number" We Request you to please amend this condition by adding Authorized channel partner office also, Maximum after sales services are provided by Authorized Dealer, So we request you to kindly amend this condition as "OEM/Authorized Channel Partner of OEM/Bidder should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service. Documentary proof should be submitted with complete address and contact number".</p>	<p>Amendment accepted.</p> <p>OEM/Bidder/authorised channel partner should have registered branch office in Punjab/Chandigarh/Haryana/NCR for Prompt service.</p>
	<p>As per the Point no. 14 of ATC: "Bidder/OEM should have operational toll-free number for registering complaints & Service support". We Request you to please amend this condition as "Bidder/OEM should have operational toll-free number/Helpine Number for registering complaints & Service support".</p>	<p>Amendment accepted.</p> <p>"Bidder/OEM should have operational toll-free/helpine/dedicated number for registering complaints & Service support".</p>
	<p>As per the Past Performance and Experience Criteria we request you to please accept the PO and Completions Certificates of Public Listed Companies as well along with Central / State Govt Organization / PSU. So, we request you to kindly amend the same as "Central / State Govt Organization / PSU/Public Listed Companies".</p>	<p>Past performance clause in bid document is as per GEM terms and condition at S.No.11. governing past performance.</p> <p>Clause no. 11 of bid: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.</p>

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	<p>As per the Past performance we request you please consider Purchase order of Last 7 FY sir. 2018-2019, 2019-2020, 2020-2021, 2021-2022, 2022-2023, 2023-2024, 2024-2025.</p>	<p>Past performance clause in bid document is as per GeM terms and condition at S.No.11. governing past performance.</p>
		<p>Clause no. 11 of bid: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 70% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central/ State Govt Organization/ PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.</p>

Representation received through offline mode: M/s Royal Safe Company, Kirti Nagar, New Delhi

<p>Received through letter no. RSC/KB//2025 dt. 29.05.2025 (through O/o the Registrar)</p>	<p>We would like to draw your kind attention towards the above tender in which following clauses are against the Norms and Instructions of the Govt. of India.</p>	<p>GreenGuard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items.</p>
	<p>In the specific Additional Term & Conditions: you have asked for Green guard certification. Whereas Greenguard Certificate is a Foreign Certificate & DPIIT (Ministry of commerce) under instruction from PMO's office has strictly forbidden mandation of foreign certificates in Tenders invited by Govt. department. (Letter Copy of DPIIT is enclosed for reference). However various Certificates such as Green Pro & GRIHA are Indian Certificate and cover all aspects as given in Greenguard certificate.</p>	<p>UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely</p>
<p><i>[Signature]</i></p>	<p>Whereas, it seems your office has mentioned the certifications as guided by some prospective Bidder otherwise there is no Genuine cause to leave Indian Certification</p>	<p><i>[Signature]</i></p>

	<p>Like "Green Pro" (by Confederation of Indian Industry) and mandate Green Guard which is a similar Foreign Certification.</p> <p>Hence it is humbly requested to delete Greenguard Certificate and add Green Pro & GRIHA Certificates or you may give an option like Greenguard/Green Pro/GRIHA.</p> <p>If this is not done it will give surety of BLASISM in this tender and will restrict participation to only a couple or Two OEMs.</p> <p>Hence it is humbly requested to do the needful change in the interest of fair tendering process.</p>	<p>accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.</p> <p>Further, as per market survey, various manufacturer firms dealing in the line of Furniture manufacturing with UL Greenguard certification are available in the Domestic market. Further, UL Greenguard is widely accepted standards for compliance of chemical emission standards among Higher Education Institutions and Government Organizations. As such no amendments regarding requirement of UL Greenguard certification is accepted.</p>
Representation of Spacewood Office Solutions Pvt. Ltd. Received through email dated 31.05.2025 & Letter dated 12.06.2025		
<p><input type="checkbox"/> Observations Regarding Specifications:-</p>	<p>1.1 - Specification for Sr. No. 1 (4-Seater Workstation): The specifications appear to reference the Godrej model, "Wish." Notably, the name "Wish" is mentioned under Sr. No. 8, indicating an intention to favor this specific product. The use of honeycomb cardboard for the frame, aimed at reducing costs, is not a standard practice, as many companies use metal frames instead. The frame thickness of Godrej is listed as 52 mm, while industry standards generally range from 60 mm or more. Furthermore, there is no allowance for deviations, making it clear that the specifications favor Godrej products specifically.</p> <p>1.2 - Similar concerns arise with specifications listed under Sr. No. 2, 3, 7, 8, 11, 12, 13, 14, 15, 31, 35, and 42. In essence, the specifications throughout this tender overwhelmingly reflect the products of Godrej, which limits fair competition and violates the principles of an open bidding process. The specifications seem to predominantly reflect the products of specific companies, such as the ACE chair and Wish model by Godrej, which are patent or die-driven products. These items are not available from other</p>	<p>The typographical error is removed. The nomenclature of item at Sr. no. 8, 10, 11, 12 & 13 may be read as Workstation 3 seater, 40 seater conference table, high back chair, high back chair with head rest and Full back chair as mentioned in BOQ detailed document.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>

	<p>manufacturers. We question why the department has not opted for a more general Specifications that includes products readily available on the GeM portal.</p>	
<p>2. <input type="checkbox"/> Observations Regarding Pre-Qualification Criteria or Certification in ATC:-</p>	<p>1. <input type="checkbox"/> Bidder In-House Test Certificates (ATC Sr. No. 6): The requirement for bidders to provide in-house test certificates for all offered products, as well as raw material test reports, raises concerns about its relevance to the bidding process. Mandating such detailed documentation may unnecessarily burden potential bidders and may not accurately reflect product quality. We respectfully request that this requirement be diluted or declared null and void in the ATC to promote inclusivity and fairness in the bidding process.</p> <p>2. <input type="checkbox"/> Item-wise Specifications Compliance (ATC Sr. No. 7): We would like to highlight a significant issue regarding the request for item-wise specifications compliance and the need to submit the specific model numbers of quoted items. The specifications seem to predominantly reflect the products of specific companies, such as the ACE chair and Wish model by Godrej, which are patent or die-driven products. These items are not available from other manufacturers. We question why the department has not opted for a more General Specifications that includes products readily available on the GeM portal. Additionally, the use of item-wise specifications appears restrictive and could limit competition. We strongly object to this approach.</p> <p>3. <input type="checkbox"/> UL Greenguard Certification Requirement (ATC Sr. No. 8): We express our strong objections to the condition that mandates at least 50% of the furniture items to be UL Greenguard certified. This requirement is restrictive, especially considering the PMO letter, which clearly states that foreign certificates should not be mandated. There are valid Indian certifications such as GRHA, GreenPro, IAQ, and BIMA E3 that meet environmental standards. We propose that the ATC should allow for acceptance of certificates from these options, rather than requiring exclusive compliance with UL Greenguard certification.</p> <p>4. Request for Pre-Bid Meeting and Fair Conditions: We urge your department to hold a pre-bid meeting with all vendors to create an inclusive environment where each participant can voice their</p>	<p>1. All test reports/certificates are required as per bid document.</p> <p>2. The typographical error is removed. The nomenclature of item at Sr. no. 8, 10, 11, 12 & 13 may be read as Workstation 3 seater, 40 seater conference table, high back chair, high back chair with head rest and Full back chair as mentioned in BOQ detailed document. Specifications prescribed in bid document are minimum and better specifications are acceptable.</p> <p>3. Greenguard Certification has already been incorporated by GeM in catalogue values/golden parameters for furniture items. UL Greenguard certification has been incorporated in the bid document for attaining sustainable public procurement goals in terms of SDG-3, SDG-12 and SDG-15 norms. Since the tendered furniture is required for students and staff as such compliance with chemical emission standards and commitment to healthy</p>

concerns. This will allow for a clearer understanding of the specifications and foster a competitive atmosphere for all bidders. We specifically recommend evaluating all bids against a broad set of criteria that does not disproportionately benefit any single brand.

We urge you to reconsider the specifications and pre-qualification criteria to facilitate a more equitable bidding process. This adjustment will not only enhance competition but will also benefit the university by providing a wider selection of quality products from various reputable manufacturers.

indoor standards is paramount. As such for maintaining health and safety standards in the University Library and Offices, UL certified Greenguard certification has been incorporated in the tender conditions. Further, Greenguard certification is widely accepted among Higher Education Institution (HEI) and other Government Institutions, as evident from various tenders issued by them. Further, as per available information UL Greenguard Certification agency (UL Solutions) has their country offices and laboratory in India as UL India Pvt. Limited, as such cannot be considered as foreign certification.

4. No amendments accepted. Tender evaluation shall be as per technical specifications/corrigendum/ amendments (if any) and bid terms and conditions.

Representation of Geeken Seating Collection Pvt. Ltd. Through email dated 05.06.2025 at 15:27 Hrs and attached letter dated 05.06.2025

Primary Product	4 Seater Workstation: primary product specified as "4-seater workstation" in the bid may limit the participation of qualified bidders. Therefore, we humbly request that the specification be amended from "4-seater workstation" to "workstation" to allow broader and fairer participation.	Amendment accepted. 4-seater workstation may be read as Workstation.
ATC Clause no. 17 Past Performance	Past Performance, in at least one of the last three FY 2022-23,2023-24,& 2024-25. The past performance to be considered as 70% of the bid quantity of the primary product category with highest value. The primary product category is workstation (i.e.41 no x70%=29 nos.) of BOQ should	Amendment accepted. 4-seater workstation may be read as Workstation.

	<p>meet this criterion.</p> <p>Suggestion of bidder: past performance experience for a 4-seater workstation, which appears to favor a particular bidder. We would like to inform you that we have successfully executed several workstation orders and fully meet the requirement in terms of workstation experience. However, our experience specifically with 4-seater workstations is limited and does not fully match the exact condition mentioned in your bid. Due to this clause, we are currently unable to participate in the bid, despite having relevant and adequate experience.</p>	
ATC Clause no 21, OEM Price Catalogue	<p>We therefore humbly request that the clause be amended to "4 Seater Workstation / Workstation", so that more eligible and experienced bidders like us can participate and ensure fair and competitive bidding.</p> <p>Suggestion of bidder: OEM current price Catalogue to be submitted along with Technical bid</p> <p>Many items mentioned in the bid are customized. Since customized items are not part of our standard product range, their prices are not listed in our catalogue.</p> <p>Therefore, we humbly request you to kindly remove the condition related to submission of price catalogue, as it is not applicable in the case of customized products.</p>	<p><i>OEM declaration for MRP of customised items on the basis of Rate analysis be attached with the technical bid. For rest of the items, under standard product range, OEM current price Catalogue to be submitted along with Technical bid.</i></p>
In Specification sheet item no 1,7,8 (Workstation)	<p>Providing, supplying and placing of workstation 6000 X 1500 X 600 mm with tolerance of ± 10 mm. • The system is modular tile based open plan office system. • It comprises of both side panels as per thickness 52 mm minimumum shall be made from aluminium extrusion having material AL96063-T6. All kinds of extrusions for 52 mm minimumum shall have average wall thickness of 1.2 mm & having finish of powder coating. • Top trim in 52 mm minimumum thick panel shall be press fitted on the horizontal extrusion it shall be slide fitted with the help of top trim connector made from PP copolymer 3530 grade. • The End trim for 52 mm minimumum thick panel shall be slide fitted with the help of end trim connector made from 2.0mm thick M.S. CRCA Grade D as per IS: 513. • Fabricated bottom frame for 52 mm minimumum shall comprise of L- Channels made of 2mm thick CRCA steel (IS:513), formed plates of 3mm thick HR steel (IS:2062) & ERW</p>	<ul style="list-style-type: none"> • Slide Fitted / Snap Fitted Panels - Accepted • Top Trim Connector made from PP Copolymer 3530 Grade / Die Cast End Cap - Accepted • Plain Metal / PLPB Board - Not Accepted • 38mm Thick Paper Honeycomb with 3mm MDF / Wooden Battens of PLPB with 3 mm MDF on each side - Accepted • M.S. CRCA Grade D as per IS: 513 - 1994 / Aluminium Powder Coated Race - Accepted

Specifications prescribed in bid document are minimum and better specifications are acceptable.

steel tube of size 35x15x1.6mm in oval cross section (IS:7138) welded together. This shall be coated with average 50 to 60 micron thickness of epoxy powder coating. This shall be bolted to the uprights with M6 screws.

- Combination of top tiles are fabric trackable/white board. Bottom tiles - Plain metal. Fabric trackable tiles shall be upholstered metal tiles in 0.6mm thick G.I. grade O as per IS: 277, with P.E. foam in the tile for traceability.
- The fabric shall be upholstered with adhesives. White board tiles shall be made of 8.0 mm thick particle board conforming to IS: 12823 laminated with 0.6mm thick white glossy high-pressure laminate on outer side & 0.6mm backing laminate on inner surface and will be having all its edges with minimum 0.5 mm thick PVC edging. Plain Metal tiles shall be powder coated metal tiles in 0.8 mm thick M.S. CRCA Grade D as per IS: 513.
- Intermediate blocks are of 52 mm minimum panel's thickness shall comprise of 38mm thick paper honeycomb with 3mm MDF on each sides and 0.6mm fabric on both sides. Particle board framing shall be used on outer boundary of these blocks as well as intermediately at certain locations forming conduit for passing cables. These blocks will be located in the middle bands of the panels.
- Cable duct shall be made from 0.8 mm thick M.S. CRCA Grade D as per IS: 513 - 1994. It is constructed with two parts, one is body & another is cover. It holds the cables & gives aesthetic appearance by covering all cables entry, which are moving upward to the panels. Size of Cable duct is 107mm W X 154 mm H X 21 mm D.
- The legs used for supporting panels & worktop. The height of a panel leg shall be 126 mm. Panel legs/Single side legs shall be fabricated by CO2 welding MS Tube of section 38 mm x 25 mm (IS: 7138 ERW Tube) with the base plate of the MS plate of 35x22x5mm (IS: 2062, 5 mm HR) over which an M8 Leveller shall be fitted, which allows for adjustment of the height by 50mm. It will be coated with min. 45 micron thickness of epoxy powder coating.
- Work surfaces shall be made of 25mm thick Pre-laminated particle board interior grade of approved shade conforming to IS: 12823. All the edges of work surface shall be provided with machine pressed 2 mm thick PVC lipping. We suggest the following amendments to ensure wider participation and alignment with standard industry practices:
- Slide Fitted / Snap Fitted Panels
- Top Trim Connector made from PP Copolymer 3530 Grade / Die Cast End Cap
- Plain Metal / PLPB Board
- 38mm Thick Paper Honeycomb with 3mm MDF / Wooden Battens of PLPB
- M.S. CRCA Grade D as per IS: 513 - 1994 / Aluminium Powder Coated Race glued with

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	<p>hot melt EVA glue.</p> <p>Suggestion of bidder:</p> <p>We suggest the following amendments to ensure wider participation and alignment with standard industry practices:</p> <ul style="list-style-type: none"> • Slide Fitted / Snap Fitted Panels • Top Trim Connector made from PP Copolymer 3530 Grade / Die Cast End Cap • Plain Metal / PLPB Board • 38mm Thick Paper Honeycomb with 3mm MDF / Wooden Battens of PLPB • M.S. CRCA Grade D as per IS: 513 - 1994 / Aluminium Powder Coated Race 	
<p>In Specification sheet item no 13 (ACE full Back)</p>	<p>Providing, supplying and placing of high back chair with dimensions of Width 75 X Depth 75 and height 109.3-124.4 cm with tolerance of ± 1 cm. The Cushioned seat assembly should be of seat outer (material-30% Glass Fiber Nylon)& upholstered Seat inner (material- Poly Propylene) with moulded Polyurethane foam & polyester fabric. The Net Back should be made up of Back outer (material-Glass Fiber Filled Nylon) & Back inner (material- PP) and upholstered using Polyester Mesh fabric with high tenacity yarn. • The seat size and back size are (51 cm. (W) x 49.0 (D)) , (size 45.0 cm. (V) x 65.3 cm. (H)) • The polyurethane seat foam is moulded with density 45+/-2 kg/m³ and hardness 16 + 2 kgf as per IS:7888 for 25% compression. The support spine should be made up of High Pressure Die cast polished Aluminum. • • The armrests should be having two adjustment, Height (6.0±0.5cm) and Depth (6.0±0.5cm). Height adjustment should be provided in Aluminum structure of armrest which should be connected to Aluminum Back spine and should be operated by button. The depth adjustment should be provided in pad which should be fixed to armrest structure. Armrest Top should be made up of PU molded over plastic inner. • The Lumbar support assembly should consist of lumbar spine (material-Glass Fiber Filled Nylon) which should be fixed to Aluminum Back spine. The Lumbar pad (material- Poly Propylene) should be fixed to lumbar spine through lumbar Pad support. Lumbar Support Assembly has height adjustment Lumbar support consists of polypropylene</p>	<p>The model name mention in the High back chair has been deleted from the revised specifications.</p> <ul style="list-style-type: none"> • Aluminium structure of armrest → to be amended as "Aluminium/Polypropylene Under structure" – Accepted • Aluminium Back Spine → to be amended as "Aluminium back spine/Aluminium Color MS (Mild Steel) Back Spine" – Accepted <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p> <p><i>stet</i> <i>DRD</i> <i>JS</i></p>

<p>pad with moulded polyurethane foam & covered with polyester fabric. The Height of Lumbar pad can be adjusted through two projecting knobs provided on the rear side of the pad. • The mechanism is designed with the following features. 360° revolving type, Front pivot for tilt with feet resting on ground & continuous lumbar support ensuring more comfort, Tilt tension adjustment can be operated in seating position, 5 position Tilt limiter giving option of variable tilt angle to the chair, Seat / back tilting ratio of 1:2, The mechanism housing should be made up of HPDC Aluminum & black powder coated (DFT 40 to 60 micron</p>	
<p>Suggestions of Bidder:</p>	
<p>Model name of a Godrej chair has been mentioned, and its specification Aluminium structure of armrest" and "Aluminium Back Spine", which appear to be restrictive and align with the offerings of only a particular brand.</p>	
<p>To promote broader participation and ensure fair competition, we kindly request that the specifications be revised as follows:</p> <ul style="list-style-type: none"> • Aluminium structure of armrest → to be amended as "Aluminium / Polypropylene Under structure" • Aluminium Back Spine → to be amended as "Aluminium Color / MS (Mild Steel) Back Spine" 	
<p>Incomplete Specification</p>	
<p>In Specification sheet item no 23 & 24 (Main table with ERU and back unit)</p>	<p>The MDF board to be used of minimum 25 mm thickness with 2 mm lipping thickness.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>

	<p>mm x 550(not from ground with castors).</p> <ul style="list-style-type: none"> • The main desk is provided with the wire management system with storage side unit. <p>Suggestions of bidder:</p> <p>specification for the Main Table with ERU and Back Unit in the bid appears to be incomplete, as important details such as material thickness have not been mentioned. In the absence of complete specifications, it becomes difficult for bidders to accurately quote and ensure compliance with technical requirements.</p> <p>We therefore humbly request you to kindly provide the complete and detailed specifications, including material thickness, so that all bidders can prepare their offers correctly and in line with the required standards.</p> <p>Mingle Conference Table, Pulse High Back Chair, Ace Full Back</p>	
<p>In Specification sheet item no 10,11,12 & 13</p>	<p>Suggestions of bidder:</p> <p>All the model names mentioned in the bid correspond to the Godrej brand. This creates a perception of brand preference and restricts the participation of other eligible and qualified manufacturers.</p> <p>Therefore, we humbly request you to remove the brand-specific model names from the tender specifications and replace them with generic descriptions. This will help ensure a fair, transparent, and competitive bidding environment, in line with GeM guidelines and Government procurement norms.</p>	<p>The typographical error is amended. The nomenclature of items at Sr. no. 8,10,11,12 & 13 has been amended in revised specifications.</p> <p>Specifications prescribed in bid document are minimum and better specifications are acceptable.</p>

